



World Travel Expo 'Including Cruise' 2018 Major Attending Prize Draw Terms and Conditions

Conditions of Entry

1. Information on prizes and how to enter form part of these Conditions of Entry.
2. Entry is open to Australian residents over the age of 18.
3. The Promoter is Flight Centre Travel Group ABN 25 003 377 188. Employees of Flight Centre Limited Travel Group and their immediate families are not permitted to enter.

Duration of the Promotion

4. The marketing of the promotion will commence at 10:00am (AEST) on Monday, 13 August 2018
5. The promotion will close at 3:00pm (AEST) on Sunday, 28 October 2018.



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How to Enter

6. To qualify for the draws, eligible persons must complete the Online Entry Form at the following Flight Centre Travel Group World Travel Expos:

DATE	TIME	VENUE
Sunday, 7 October 2018	9am – 4pm	Gold Coast Convention & Exhibition Centre Cnr Gold Coast Highway & T.E Peters Drive Broadbeach QLD 4218
Sunday, 14 October 2018	9am – 4pm	Sydney Showground, Sydney Olympic Park 1 Showground Road Sydney Olympic Park NSW 2127
Sunday, 14 October 2018	10am – 4pm	Perth Convention and Exhibition Centre Mounts Bay Road Perth WA 6000
Sunday, 21 October 2018	9am – 4pm	Brisbane Convention & Exhibition Centre Cnr Merivale & Glenelg Streets South Brisbane QLD 4101
Sunday, 21 October 2018	10am – 4pm	Adelaide Convention Centre North Terrace Adelaide SA 5000
Sunday, 21 October 2018	10am – 4pm	National Convention Centre 31 Constitution Avenue Canberra ACT 2600
Saturday, 27 October and Sunday, 28 October 2018	10am – 5pm	Melbourne Convention and Exhibition Centre 1 Convention Centre Place South Wharf VIC 3006
Sunday, 28 October 2018	9am – 3pm	The Events Centre, Caloundra 20 Minchinton Street Caloundra QLD 4551

Details of Prizes

7. The chosen winner of the competition will win the choice of the following holiday:

A. APT 8 Day Vietnam and Cambodia Mekong River Cruise including return airfares

- Return economy airfares to Ho Chi Minh and return flights from Siem Reap including baggage and taxes
- 8 day, 7 nights cruising in a Category C Panoramic Balcony
- All meals and touring included
- Transport – Private vehicle.
- Inclusions– All-inclusive sightseeing in up to eight destinations, seven night Mekong River cruise aboard the RV AmaLotus, complimentary beverages served on board your cruise, APT's Freedom of Choice inclusions in one location, a total of 21 meals
- Travel is valid until April 30 2019 Blackout dates apply. Prize cannot be taken on Luke Nygen escorted departures.
- Flights are economy class and subject to availability
- Total Prize Value - \$12,0000



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B. Contiki Holidays 11 Day LA to the Bay Tour plus return airfares

- Return economy airfares to LAX including baggage and taxes.
- 11 days , 10 nights LA to the Bay bus tour
- Accommodation: 6 nights Twin Share Hotel, 2 nights Twin Share Lodge, 2 night special stay
- Meals: 7 breakfast, 5 dinner included
- Inclusions: 2 World heritage sites visited, see the famous Hollywood sign, Mann's Chinese Theatre & Hollywood's Walk of Fame, Visit Santa Monica and the pier, see Beverly Hills, drive through the O.C & along the Pacific Coast, see downtown San Diego, the Gaslamp Quarter, Balboa Park, Coronado Island & Old Town San Diego, visit Mission Beach, drive through Oak Creek Canyon, stay in Grand Canyon National Park, visit Las Vegas Strip, see the famous Joshua Trees, visit Yosemite and Bass Lake
- Prize not valid on Ski or Board Lake Tahoe option (between December and March)
- Winner must be aged 18 – 35 in order to travel on a Contiki trip
- Travel must be taken by 3 December 2019 and is valid for travel from 4 September to 3 December 2019. Travel must be booked by 31 December 2018 (No extensions allowed) Blackout dates apply
- Flights are economy class and subject to availability
- Total Prize Value - \$11,090

C. U by Uniworld 7 night European River cruise plus return airfares

- Return economy airfares including baggage and taxes.
- 7 night 2018 European U by Uniworld river cruise for two guests in a Balcony cabin on any available departure on a 2018 sailing, subject to available at time of booking.
- 14 meals on board
- Up to 13 included optional excursions
- Cruise must be taken on any 2019 departure.
- Cruise date will be subject to availability at time of request.
- Prize is for two people twin-share cruise online, in a Studio cabin.
- Flights are economy class and subject to availability
- Total Prize Value - \$9,000

D. Intrepid Group 13 day Land of the Rising Sun Japan tour plus return airfares with....

- Return economy airfares including baggage and taxes.
- 13 days, 12 nights tour for 2 people
- Meals – 2 breakfasts, 2 dinners, Accommodation – Ryokan/Hotel 12 nights
- Travel must be taken by 30 September 2019 and is valid for travel from 1 November 2018 – 30 September 2019 (blackout period applies 15 December 2018 – 15 January 2019). Travel must be booked by 30 June 2019.
- Flights are economy class and subject to availability
- Total Prize Value - \$15,190



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8. General Terms and Conditions for all of the above holidays:

- Prizes are valid for 2 adults travelling
- No extension permitted
- Prizes are strictly NON-TRANSFERABLE, non-negotiable, may not be replaced or refunded and cannot be taken as cash. No cash refund or reimbursement allowed if the tour/airfare is not utilised; no credit given if full value of the tour is not utilised on one tour
- Prize does not include transfers from winner's place of residence to or from flight departure point, pre/post accommodation, meals not stipulated in itinerary, travel insurance, gratuities, items of a personal nature or any other costs
- Bookings shall be accepted subject to tour availability and the Company reserves the right to offer alternative dates and/or itineraries. The prize is subject to availability at time of booking and if the tour dates are not available, an alternative departure date will be provided. Booking is subject to company terms and conditions including cancellation fees once confirmed. Once booked, cancellation and change fees may apply if date changes are made.
- Travel insurance is not included and we recommend you take out travel insurance prior to travel.
- Booking must be made through a Flight Centre Travel Group consultant as agreed to by the National Events Team
- Comprehensive travel insurance is compulsory on all Intrepid tours and must be obtained prior to departure
- Total estimated prize value may fluctuate due to time of year trip is taken, in relation to high and low seasons. The value of this prize, itinerary and inclusions are correct at time of printing and subject to change at any time. Any change to the prize between the publishing date and the date the prize is claimed is not the responsibility of the promoter(s). The value of the prize is correct as at time of printing.

Prize Draws

9. The prize will be drawn at 12.00pm (AEST) on Wednesday, 31 October 2018 at the Flight Centre Travel Group Offices, situated at Level 13, 275 Grey Street, South Brisbane QLD 4101
10. The entries will be exported into an excel spreadsheet for the draw. The number range of entries will be entered into the randomizer & it will be asked to select one (1) random entry from that range. The first Eligible Entrant with the valid entry drawn ("Winner") will be entitled to receive the Prize. **Electronic Drawing System Approval Number SA: 1105**

Notification of Winners

11. The prize winner will be notified via phone call and email following the prize draw.
12. The prize winner's details will be published on www.travelexpo.net.au by Friday, 2 November 2018



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No Liability

13. To the extent permitted by law, the Promoter is not responsible or liable for:
 - (i) inaccurate / incorrect transcription of entry information;
 - (ii) purported entries that are not received for any reason, including because they are lost, misdirected or stolen, or that are received, but are late, illegible, incomplete, or made other than as directed in the entry instructions;
 - (iii) any problems or technical failures of any kind, including malfunction of any telephone network or lines, computer online systems or network, servers or providers, computer equipment, or software;
 - (iv) the unavailability or inaccessibility of any service whether or not caused by traffic congestion on the Internet or at any Website;
 - (v) unauthorised human intervention in any part of the competition;
 - (vi) electronic or human error which may occur in the administration of the competition;
 - (vii) any loss suffered or sustained, to person or property and including, but not limited to, consequential (including economic) loss by reason of any act or omission, deliberate or negligent, by the Promoter, or its servants or agents, in connection with the arrangement for supply, or the supply, of any goods or services by any person to a prize winner and, where applicable, to any family/persons accompanying a winner; or
 - (viii) any injury or damage to persons or property, including to the participant's or any other person's computer related to, or resulting from, participation or downloading any materials in this competition.
14. The Promoter will not be liable for personal injury suffered as a result of prize winnings. The prize winner(s), and his or her guests (if any), must sign and return any liability release and indemnity provided by the Promoter and/or its contractors as a condition of a prize being awarded. Failure to return the signed releases and indemnities will result in the entitlement to the prize being forfeited and the selection of another winner.
15. These conditions do not affect, and are not intended to affect, any rights a consumer might have, which cannot be excluded under applicable consumer protection laws. To the fullest extent permitted by law, any liability of the Promoter or its servant or agents for breach of any such rights is limited to the payment of the cost of having the prize supplied again.

Unclaimed Prize Draw

16. If the prize winners cannot be notified or if the prize is not claimed by 2 February 2019 (3 months after original draw), an unclaimed prize draw for the unclaimed prize will be conducted on 4 February 2019 at 12:00pm (AEST) at Flight Centre Travel Group Limited National Events Offices, situated at Level 13, 275 Grey Street, South Brisbane, Queensland 4101
17. Should an unclaimed prize draw be necessary, prize winners of the unclaimed prize draw will be notified by telephone, email and mailed letter detailing their prize.
18. Any unclaimed prizes will be mailed out to the winners no later than 25 February 2019.
19. In the event of an unclaimed prize draw for this promotion the results will be published by 8 February 2019 on www.travelexpo.net.au



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General

20. The prize winners consent to the use of their name, suburb of residence and image for promotional and marketing purposes and agree to participate in reasonable promotional activities as requested by the Promoter.
21. If there is an event beyond the Promoter's reasonable control which prevents or hinders the conduct of the promotion or the Promoter's ability to deliver the prize to the winner, then the Promoter subject to regulatory authority approval may in its sole discretion cancel the promotion. Further the Promoter may at its sole discretion recommence the promotion under the same conditions
22. Entry into this competition is deemed acceptance of these terms and conditions.
23. The Promoter may at its discretion refuse to award any prize to any entrant who fails to comply with these conditions of entry.
24. The Promoter's decision is final and no correspondence will be entered into.
25. All entries become the property of the Promoter.

Promoter's Details

26. The Promoter is Flight Centre Travel Group ACN 003 377 188 located at Flight Centre Limited Travel Group, Level 13, 275 Grey Street, South Brisbane, Queensland 4101. The personal information of entrants will be collected to enable the Promoter to administer and promote this competition and its winners and may be used to market its services to the entrants. The personal information of the entrants will be held and used in accordance with the Promoter's privacy policy which is available at www.flightcentre.com.au. The personal information of winners may be provided to others assisting, including prize suppliers and deliverers, and to authorities that regulate this competition. In the event that entrants decide to opt out of receiving information on promotions, services and market research provided by Flight Centre Travel Group they can email customer.feedback@flightcentre.com or contact the Global Head Office on 07 3083 0088. If an entrant does not truthfully provide all requested personal information, the Promoter may determine that they are not eligible to win the prize.